

PRIVACY STATEMENT FOR CALIFORNIA RESIDENTS

This PRIVACY STATEMENT FOR CALIFORNIA RESIDENTS supplements the information contained in the Privacy Policy, No Snow Auto dba Car Loan California (collectively, "NSA dba CLC", "we", "us" or "our") and applies solely to visitors, users and others who reside in the State of California ("consumers" or "you"). Any terms defined in the California Consumer Privacy Act of 2018 ("CCPA") have the same meaning when used in this notice.

This Privacy Statement does not include information that we collect, process, or disclose pursuant to Gramm-Leach Bliley Act ("GLBA"). If we provide a financial product or service to you, we will use and share any information that we collect from or about you in accordance with our Privacy Policy and Opt-Out Notice at <https://www.carloancalifornia.com/privacy> which describes our practices with regards to your information, as well as how you can limit certain sharing of your personal information.

PERSONAL INFORMATION

We collect information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household ("personal information").

Personal information does not include:

- (i) Publicly available information from government records or
- (ii) De-identified or aggregated consumer information.

YOUR RIGHTS UNDER CCPA

1. Right to Know

You have the right to request that we disclose to you what personal information we collect, use, disclose and sell to third parties, subject to certain exceptions, as follows:

- The categories of personal information we collected about you.
- The categories of sources for the personal information from which the personal information is collected.

- The business or commercial purpose for collecting your personal information.
 - The categories of third parties with whom we share that personal information.
 - The specific pieces of personal information we collected about you.
- If we sold or disclosed your personal information for a business purpose, additional information disclosing:

The categories of personal information that we disclosed about your for a business or commercial purpose; and

The categories of third parties to whom your personal information was disclosed for a business or commercial purpose, and which category of personal information was disclosed to that category of third party.

2. Right to Request the Deletion of Your Personal Information

You have the right to request that we delete your personal information, subject to certain exceptions.

We may deny your deletion request, including, but not limited to, if retaining the information is necessary for us or our service providers to:

- Complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you or otherwise perform our contractual obligations with you.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity or prosecute those responsible for such activities.
- Comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 seq.).
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us.
- Comply with a legal obligation.

3. Right to Opt Out of the Sale of Personal Information

We do not currently sell your personal information to third parties and will not sell your personal information in the future without providing you a notice informing you of your right to opt-out of such sale.

4. Right to Non-Discrimination

We will not discriminate against you for exercising any of your rights under CCPA. Unless permitted by the CCPA, we will not: (i) deny you goods or services; (ii) charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (iii) provide you a different level or quality of goods or services; or (iv) suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

INFORMATION WE COLLECT

We obtain the information from the following categories of sources:

- Directly and indirectly from activity on our website (www.carloanocalifornia.com). For example, from submissions through our website portal or website usage details collected automatically.
- From third parties that interact with us in connection with the services we perform. For example, from lead generation services, social media and publicly available sources on the internet.
- Directly and indirectly from our customer or consumers. For example, from documents that our customers provide us related to the services for which they engages us or information we collect from providing services to them.

PURPOSE FOR COLLECTING THE PERSONAL INFORMATION

We collect the personal information described above for one or more of the following business purposes:

- Auditing related to a current interaction with you and concurrent transactions, and auditing compliance.

- Detecting security incidents, protecting against malicious, deceptive, fraudulent, or illegal activity and prosecuting those responsible for that activity.
- Debugging to identify and repair errors that impair existing intended functionality.
- Short-term, transient use, as long as the personal information is not disclosed to another third party and is not used to build a profile about you or otherwise alter your experience outside the current interaction, including but not limited to the contextual customization of ads shown as part of the same interaction.
- Performing services for you, directly or through a service provider, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, providing financing, providing analytic services or providing similar services. This includes using the information to provide you products or services that you request from us. This also includes using your personal information to fulfill or meet the reason for which you provide us the information.
- Undertaking internal research for technological development and demonstration.
- Undertaking activities to verify or maintain the quality or safety of a service or device that is owned or controlled by us, and to improve, upgrade or enhance the service or device that is owned or controlled by us.

We will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated or incompatible purposes without providing you notice.

SHARING OF PERSONAL INFORMATION

We may disclose your personal information to third parties for a business purpose. There has been no sale of California personal information to a third party in the preceding twelve (12) months. In the preceding twelve (12) months, we have disclosed the following categories of personal information for a business purpose:

We disclose your personal information for a business purpose to the following categories of third parties:

- (i) Our affiliates
- (ii) Service providers
- (iii) Third parties to whom you or your agents authorize us to disclose your personal information in connection with products or services we provide to you.

CHANGES TO OUR PRIVACY STATEMENT

We reserve the right to amend this privacy statement at our discretion and at any time. When we make changes to this privacy statement, we will notify you by email or through a notice on our website homepage.

AUTHORIZED AGENT

You may designate an authorized agent to make a request on your behalf. The designated agent will be required to provide us your written authorization to act on your behalf or other legal documentation to prove the individual is acting on your behalf. We must also be able to confirm your identity by verifying certain identifying information.

HOW TO EXERCISE YOUR RIGHTS – CONTACT INFORMATION

In order to submit a request, you must call at 619-888-8572 or submit your request in writing to: CAR LOAN CALIFORNIA, 8333 CLAIREMONT MESA BLVD #114, SAN DIEGO, CA 92111. Once we receive such request, we will proceed to verify your identity by matching the information provided by you with the information included in our records. To do so, you will have to provide the following:

- First, Middle and Last Name
- Current Address
- Former Addresses
- Email
- Phone Number

If you have any questions or comments about this notice, the ways in which we collect and use your personal information, your choices and rights regarding such use, or wish to exercise your rights under CCPA, please do not hesitate to contact us.

DATE OF LAST REVIEW: JANUARY 1ST, 2020